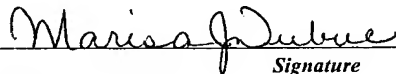



<b>TRANSMITTAL OF FORMAL DRAWINGS</b>				Docket No. 030196 (BLL-0106)	
In Reply, Application Of: <b>Robert Koch</b>					
Serial No. <b>10/666,512</b>	Filing Date <b>09/18/2003</b>	Confirmation No. <b>N/A</b>	Examiner <b>N/A</b>	Art Unit <b>N/A</b>	
Invention: <b>A METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDGEMENT SERVICES</b>					
Address to: <b>Assistant Commissioner for Patents Washington, D.C. 20231</b>					
Transmitted herewith are:  3 sheets of formal drawing(s) for this application.  <input checked="" type="checkbox"/> Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).					
<div style="text-align: center;"> _____ <i>Signature</i></div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"><b>Marisa J. Dubuc</b> <b>Registration Number 46,673</b> <b>Cantor Colburn LLP</b> <b>55 Griffin Road South</b> <b>Bloomfield, CT 06002</b> <b>(860) 286-2929</b> <b>(860) 286-0115</b> <b>Customer Service No. 36192</b></div>			Dated: <u>November 13, 2003</u>		
			<div style="border: 1px solid black; padding: 5px;"><p>I certify that this document and attached formal drawings are being deposited on 11/13/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</p><div style="text-align: center;"> _____ <i>Signature of Person Mailing Correspondence</i></div><div style="text-align: center;"><b>Jane M. Theberge</b> _____ <i>Typed or Printed Name of Person Mailing Correspondence</i></div></div>		